Challenge Program Outcomes

TIRR Memorial Hermann Outpatient Rehabilitation – Kirby Glen Center
2455 S. Braeswood Blvd.
Houston, TX 77030

The TIRR Memorial Hermann Challenge Program provides a comprehensive range of services to help brain injury survivors maximize their potential, while celebrating milestones and successes through each step of recovery.

Specialized services focus on return to work, return to school and community re-entry skills. It is these skills that prove critical for the transition to independent living following a brain injury. This outpatient, trans-disciplinary approach addresses the physical abilities, cognitive abilities, coping strategies and interpersonal communication required for long-term success.

Who we served in one year

- 107 clients were admitted to the Challenge Program:
  - 60 clients were in the Employment Track.
  - Four clients were in the Education Track.
  - 31 clients were in the Independence Track.
  - Six clients were in the Volunteer Track.
  - Six clients were in the Job Readiness Track.

- Average age of the clients was 41 years old, with an age range from 16 to 77 years.

What they accomplished

- 95% of the clients completed their Employment Track program and were productive in their community at the time of discharge.
  - 52 clients returned to their employment goals within their community.

- 75% of the clients completed their Education Track program and were productive in their community at the time of discharge.
  - Three clients returned to their education goals within their community.

- 94% of the clients completed their Independence Track program and were productive in their community at the time of discharge.

- 83% of the clients completed their Volunteer Track program and were productive in their community at the time of discharge.
  - Two clients returned to a volunteer program within their community.

How they achieved this

- Clients received an average of 14 hours of therapy per week.
- Average length of stay for clients was 81.5 days or 2.7 months.

Unplanned acute care hospital transfer

- One client was transferred to an acute care hospital for a higher level of care directly from the program or as a result of the program.

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Satisfaction with program

36 surveys were completed by clients.
Of the responses received:

- 83.3% of the clients would recommend the program to other individuals with brain injuries for outpatient rehabilitation.
- 90.3% of clients felt they were successful in getting the care they needed.
- 96.8% of clients felt the staff cared about them as a person.
- 80.6% of clients felt they trusted the program to take care of their needs.

Client referrals were received from:

- Memorial Hermann acute, inpatient and outpatient services
- Texas Workforce Commission
- Community physicians
- Other acute and inpatient health care facilities

Adult and Pediatric Outpatient Rehabilitation
The Challenge Program
2455 S. Braeswood Blvd.
Houston, TX 77030
memorialhermann.org/TIRR

All data taken during the period: July 2024–June 2025

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