

Memorial Hermann Nursing Accomplishments Report

Fiscal Year 2025: JULY 1, 2024 - JUNE 30, 2025



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Message from the Senior Vice President and System Chief Nursing Executive

Where can you see the face of Memorial Hermann Health System’s commitment to advancing health and personalizing care? It’s in our nurses—approximately 12,000 highly skilled and dedicated professionals who bring their special touch of empathy and expertise to patients throughout Greater Houston each day.

Memorial Hermann’s nursing program is built on professional engagement, career development, health care partnerships, patient safety, workplace safety, employee physical and mental wellness, equity, diversity and inclusion, with the single goal of creating healthier communities now and in the future.

Our staff has confronted many new challenges since the onset of COVID-19, and we’ve taken steps to better serve our communities and enhance the Memorial Hermann experience.

And at the very heart of that experience is our remarkable nursing staff, consistently recognized for their commitment to excellence, including Magnet® recognition from the American Nurses Credentialing Center® (ANCC). Nine hospitals are recognized, three more anticipate site visits in 2023. Magnet® recognition is a reflection of nursing professionalism, teamwork and distinction in patient care.

As we celebrate our accomplishments, we recognize that our profession cannot stand still, so we have implemented several initiatives to support our threefold Enterprise Nursing Strategic Pillars: Grow, Reimagine, Excel. Our new Memorial Hermann Institute for Nursing Excellence is being created to bring us to the forefront as a national leader in nursing quality, research, evidence-based practice and innovation.

We are participating in the Health Management Academy’s Nursing Catalyst Program, which focuses on shared operational challenges including virtual nursing and clinical documentation strategies, as well as nursing recruitment, engagement and retention.

Our new System Professional Governance Congress, an interdisciplinary committee, aims at assuring that Memorial Hermann’s metrics for patient outcomes, patient experience and professional practice environment lead in national, regional and community benchmarks. We have also added a Chief Nursing Informatics Officer to support our transition to a new electronic medical records platform that will help increase care efficiency.

At Memorial Hermann, we remain committed to providing our nurses with the tools and resources necessary to deliver high quality care and ensuring their voices are heard as we carry out our shared vision of nursing excellence throughout the communities we serve.

Appreciatively,



Bryan Sisk, DNP, MPH, RN, NE-BC, CENP
Senior Vice President and System Chief Nursing Executive
Memorial Hermann Health System

Message from the Campus Chief Nursing Officer (CNO)

As we reflect on the past year, I want to take a moment to express my gratitude for our nurses' dedication, compassion, and resiliency in a fast paced and ever-changing health care environment. Nursing encompasses both science and art, and every day our nurses bring excellence in (all aspects of) both. Nursing is the heart of health care and of our organization. We comfort patients, support families, support one another and collaborate with multiple teams while providing high-quality care.

This year has been filled with both challenges and successes. As a team, we have navigated a fluctuating landscape in care delivery, achieved advancements in our clinical practice and deepened our commitment to improving our patient experience. It has been remarkable to see our nurses' steadfast approach to patient care, patient safety, teamwork and professionalism.

Some of our achievements this year include:

- In October, we started by transitioning to our new electronic health record platform, Epic. This took a tremendous amount of work, and we continue to optimize the platform through the requests provided by you and other partners on the campus.
- We experienced natural disasters from hurricanes to snowstorms. Our teams came together to shelter in place on the campus to care for our patients and one another.
- We have seen a tremendous amount of growth on the campus. We completed a third cardiac catheterization lab, celebrated the opening of our new garage, completed our third medical plaza and broke ground for our new tower.

Our commitment to Fort Bend County and surrounding communities is stronger than ever. We are not just caregivers: We are neighbors, advocates and leaders in health care. As our community grows, so does our opportunity to make an even greater impact.

As we look ahead to the future, our focus remains clear: Elevate the nursing profession, empower our nurses and continue to build a culture where everyone feels heard. I thank our nurses for all they do—not just today, but every day.

Sincerely,



Chris Denman, MHA, BSN, RN, NE-BC
Vice President and Chief Nursing Officer
Memorial Hermann Sugar Land Hospital

About Us



612

Nurses



37%

Certified Nurses



116

Professional Nurse Advancement Program Participants



85%

Clinical Nurses with BSN or Higher Degree



388

Nurses with 5 or more Years of experience



2

Research Projects



14

Nurse Residents and Nurse Fellows



1,261

Employees



12,259

Admissions Annually



58,015

Outpatient Medical Clinic Visits Annually



Memorial Hermann Sugar Land Nursing Professional Practice and Delivery Model

Recognizing the complexity and unpredictable nature of the work of nursing, Memorial Hermann Sugar Land developed a Nursing Care Delivery Model and Professional Practice Model to define how nurses practice, collaborate, communicate and develop professionally.

Campus Nursing Mission

To inspire nurses to work collaboratively to advance the health of the community through shared leadership, evidence-based practice and compassionate care.

To make a difference with the smallest acts of kindness and compassion through excellence in nursing practice, leadership, research, education, innovation and caring.

Campus Nursing Vision

To be the preeminent workplace where the practice of professional nursing excels.

Nursing PPM

The Memorial Hermann Sugar Land Professional Practice Model (PPM) was developed by the System Magnet® Collaborative Council to standardize all Memorial Hermann locations. Nurses at all levels throughout the system redesigned the nursing PPM to create a model that describes professional nursing and guides nurses to provide and maintain safe, clinically competent nursing practice.



System Nursing Professional Practice Model

Core Values

Community

We serve our diverse community with a focus on quality and patient safety.

Compassion

Through diversity and inclusivity, we care for everyone with kindness and respect.

Credibility

We provide credible evidence and research to improve quality of care and patient outcomes.

Courage

We have courage to advance and grow professionally through leadership and governance.



Nursing Philosophy

- A PPM depicts nursing values and defines the structures and processes that support nurses to empower and optimize their own practices in the delivery of quality care.
- A PPM is a conceptual framework that enables nurses in our organization to envision and communicate their practices.

Nursing Care Delivery Model

Patient- and family-centered care is our nursing care delivery model. It allows our nurses to assess, plan and implement care by collaborating with diverse patient populations and their families to provide safe care in a high-reliability organization.

Vision

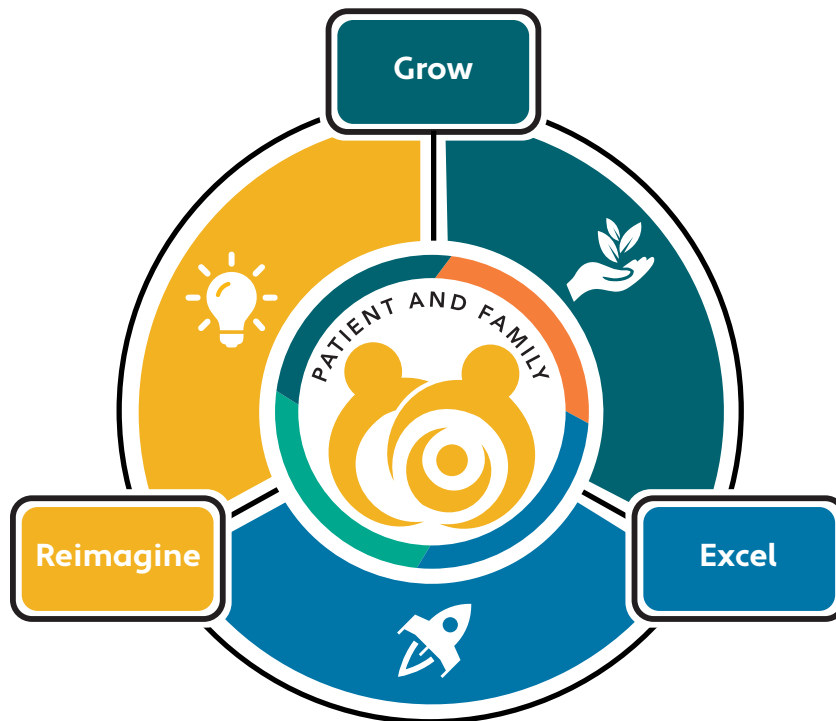
Excellence in nursing allows us to create healthier communities, now and for generations to come.

Theory of Human Caring: Jean Watson

A relational caring for self and others, based on a moral/ethical/philosophical foundation of love and values that is mutually rewarding to the patient and the nurse.

System Nursing Strategy

Memorial Hermann Sugar Land is part of a system nursing strategy based on three pillars: Grow, Reimagine, Excel. This strategy aims to create an innovative health care environment that will **grow** by attracting and retaining top talent, **reimagine** care at the bedside and **excel** to ensure world-class nursing for generations to come.



Grow Skills and Talent

- Optimize Clinical Education Efforts
- Advancement & Opportunities
- Talent Strategy
- Enhance Academic Partnership

Reimagine

- New Care Delivery Models
- Culture of Inquiry & Innovation
- Safety & Well-Being
- Build Our Nursing Brand

Excel

- Nursing Professional Practice Model
- High Reliability/Zero Harm
- Industry Recognition
- Professional Governance & Advocacy

Advancing Health. Personalizing Care.

Nurses at Memorial Hermann Sugar Land advance health through practice excellence, care delivery and shared decision-making.

Through our professional practice model, nurses are empowered to transform their daily nursing practice, to enhance the quality of nursing care and to improve patient outcomes. As an American Nurses Credentialing Center (ANCC) designated Magnet® facility, we pride ourselves on demonstrating the five Magnet® domains throughout our daily practice:

- Transformational Leadership
- Structural Empowerment
- Exemplary Professional Practice
- New Knowledge, Improvements and Innovation
- Empirical Outcomes

The efforts of the nursing staff, nursing leaders and interdisciplinary team members have helped us to achieve another great year of positive outcomes for patients, families and staff.

Practice Excellence

The culture within Memorial Hermann Sugar Land supports and aligns with the Nursing Mission, Vision and Values and sustains a professional nursing work environment where our nurses can develop professionally and provide excellent care in a healthy work environment. By fulfilling the expectations of our professional nursing practice model, our patients and nurses experience excellence in care and the highest quality outcomes.

Care Delivery Model: Patient- and Family-Centered Care

A Care Delivery System (CDS) delineates nurses' authority and accountability for clinical decision making and outcomes. At Memorial Hermann Sugar Land, we foster patient- and family-centered care delivery and, with patient permission, incorporate both patients and families into care decisions. We support the patient by encouraging family members to remain with the patient as much as possible. All our patient rooms are private and accommodate overnight stay(s) with family so that patients feel comfortable during their hospitalization.

Shared Decision-making

Shared decision-making promotes an organizational model that encourages nurses to have a voice in their professional practice. The model empowers nursing staff to be involved in decision-making, with the purpose of improving their professional practice, work environment and professional development. Shared decision-making promotes partnerships among staff, patients, families and providers, with marked results in improved patient and provider satisfaction.

Principles of shared decision-making include engaging all staff, recognizing that no role is more important than another. Nurses are accountable, taking ownership for both decisions and outcomes.

Transformational Leadership

Transformational leaders empower nurses to be innovative, accountable, collaborative, compassionate and results-oriented by advocating for resources, enhancing partnerships and achieving positive outcomes.

Mentoring for the Future

As Memorial Hermann Sugar Land continues to evolve in our rapidly changing health care market, finding someone to learn from has never been more important. Mentorship is a way to gain insight—in a safe space—from peers and colleagues. Our Nursing Mentorship Programs are supported and promoted by the CNO.

Pathways to Leadership Mentoring Program (Now Catalyst)

The program is designed to identify and develop high potential talent for leadership roles. Each applicant was selected after a rigorous application process that involved them explaining their desire to lead. The class participants are actively engaged in monthly learning and development opportunities (mentorship and succession planning).

Chief Nursing Officer (CNO) Communication and Transparency

CNO Town Halls

Established to provide opportunities for our nurses to communicate openly with the CNO regarding ideas and concerns related to quality,

nursing, service and nursing development. Our CNO also sends out a monthly CNO newsletter “Catching up with Chris.”

Clinical Leader Forum (CLF)

Established to provide frontline leaders with the opportunity to bring ideas and concerns to the forefront and work collaboratively with the CNO and unit leaders to identify solutions. CLF is a nursing strategy for developing the next level of frontline leaders.

Chat with the Chiefs

Established by the CNO and chief operations officer (COO) based on frontline feedback identifying the need to discuss issues with the senior leaders. Discussions include input from nursing regarding the strategic direction of the organization.

Professional Governance Councils

These councils represent the body of nursing. The aim of the councils is to guide practice change and innovation in collaboration with nursing leaders and the CNO. The multiple governance councils represent the voice of nursing for improvements and change.



Staffing Effectiveness Council

Structural Empowerment

Empowerment creates a positive culture of open and effective communication with collaborative members of the health care team. This strategic effort facilitates quality patient care with education and empowers nurses to invest in personal and professional commitment to the organization and the community.

Competency Validation and Continuing Education

Targeted Goals for RN Certification

In 2024, our certified nurses rate was 31%. The CNO and nursing leadership strategically support the clinical advancement of nursing certifications by:

- Providing onsite and virtual certification review workshops
- Using ANCC Success Pays program to pay upfront costs for certification exams
- Promoting certification reimbursement
- Creating a certification library where staff can check out certification books to review and prepare for the exams

Today, Memorial Hermann Sugar Land has over 37% of its nursing staff certified in a nursing specialty practice.

Professional Governance

This year, Memorial Hermann Sugar Land restructured its professional governance model, which now consists of seven hospital-wide councils.

This approach supports interprofessional collaboration from every level of the organization. Unit Based Council (UBC) leaders facilitate communication needs from the bedside staff of every department to the hospital-wide councils, each of which has its own bylaws, goals and members.

All council leaders of unit-based and hospital-wide councils meet with the CNO in the Professional Governance Collaborative meeting, where teams discuss various projects, concerns or ideas.

Community Service Corps

The Memorial Hermann Community Service Corps (CSC) connects our workforce with volunteer events supporting community organizations aligned with our vision to create healthier communities, now and for generations to come. The CSC offers opportunities for employees to volunteer with community partners that share our passion for advancing health equity by increasing access to high-quality health care, reducing food insecurity, creating employment opportunities and much more.



Professional Practice Council

Exemplary Professional Practice

Exemplary professional practice involves collaborating with physicians, nurses, patients and communities to identify health care needs, use resources to deliver high-quality patient care and achieve operational excellence while advancing health outcomes.

Exemplary Professional Practice

Our goal: Strive to promote exemplary professional practice by collaborating with physicians, nurses, patients and communities to identify health care needs, using resources to deliver high-quality patient care and achieve operational excellence while advancing health outcomes.

Advanced Degrees and Certified RNs

Because Memorial Hermann encourages employees to enhance their careers through educational advancement, in FY22 the system expanded education benefits for employees who want to earn advanced degrees. The program provides financial assistance that enables employees to meet career goals in a manner that both supports individual needs and adds value to the organization. The program is open to part-time and full-time clinical employees each fiscal year toward covered expenses.

Employee Resource Groups

Our Employee Resource Groups (ERGs) provide a forum for employees and physicians who are drawn together by shared characteristics, and allies who are passionate in supporting their causes. Together, they work with leadership and stakeholders to transform our organizational culture into one that promotes equity and inclusivity, and where all employees and physicians are engaged and feel heard and valued. Our ERGs also provide cultural insights as we address the many health inequities that may stand in the way of our neighbors' access to quality health care and well-being resources.

Equity, Diversity and Inclusion

Memorial Hermann Sugar Land has a formal, comprehensive and ever-expanding equity, diversity and inclusion program, with the Health Access and Engagement (HAE) Council providing a strategic

road map. The program rests on four pillars: Community, Health, People and Research. Its focus and commitment is to create a health system where everyone—patients, employees, physicians and members of the community—feels welcome, respected, seen and understood.



Memorial Hermann Experience

The Memorial Hermann Experience (MHE) service commitment is, "We care for every member of our community by creating compassionate and personalized experiences." The four service standards of the MHE are: Safe, Caring, Personalized and Efficient.

Professional Nurse Advancement Program

Memorial Hermann Sugar Land values the contribution of our nurses in numerous ways. The Professional Nurse Advancement Program (PNAP) is a clinical advancement incentive program available to our full-time (FT) or part-time (PT) registered nurses (RNs) who have direct patient care responsibilities for greater than 50% of their shifts/days.

The PNAP program consists of two levels: PNAP-P (Proficient) and PNAP-E (Expert), rewarding our nurses for evaluating the level of nursing professionalism for themselves and their peers throughout the organization. Nurses are supported by encouraging the continuous pursuit of their education and certification in their specialty practices. Memorial Hermann Sugar Land has 116 nurses who participated in the PNAP program for FY24 and FY25.

Nurse Residency Program

The Nurse Residency Program (NRP) at Memorial Hermann is a comprehensive transition-to-practice program for new graduate RNs. The NRP uses Vizient/AACN NRP and the Memorial Hermann Clinical Development Specialty core curricula.

In March 2022, Memorial Hermann Health System renewed our ANCC Practice Transition Accreditation Program (PTAP) designation with Distinction for our NRP. Memorial Hermann Health System is the only accredited PTAP system in the Houston area.

Our nurse residents continue to be instrumental in leading practice change through their evidence-based practice approach to care.

Magnet® Champions-Second Designation

Sweeter The Second Time is Memorial Hermann Sugar Land’s slogan for the next phase of our Journey to Magnet® redesignation. Staff and leaders continue working with Magnet® Program Director Rochelle Chamberlain, MSN, RN, NPD-BC, to drive our collaborative, interdisciplinary efforts to sustain a Magnet® culture of excellence.



Magnet® Champions Council

New Knowledge, Innovations and Improvements

Advancing quality health care, nurse engagement and community health requires promoting awareness and communicating evidence-based practice (EBP), research and new technology to create innovative solutions.

Research and Evidence-Based Practice

Nursing-led Evidence-Based Practice and research projects help us to advance health and improve the quality of nursing care. Memorial Hermann offers an Evidence-Based Practice program presented by the System Nurse Scientist, Dr. Jessica Peterson. The program consists of workshops where participants are introduced to clinical inquiry through development of a PICO question, conducting literature searches, appraising evidence and completing an evidence summary table, identifying a practice recommendation, developing a poster of the project plan and sharing the project plan. Participants are given the option to work in groups based on common project ideas, or they may choose to work independently.

Recent Projects

Ashley Popa Robust Process Improvement (RPI)
Ashley created a project to promote patient safety by improving SCD application and documentation, as well as preventing hospital-acquired PE/DVTs.

Yasmin Pesnani utilized the collaboration between unit leadership, physical therapy and clinical staff to implement a mobility tech position that focused on early ambulation of patients for the medical surgical department. Early ambulation has shown to improve patient outcomes, including decreased length of stay, decreased pressure injuries and increased patient satisfaction.

Innovations in Practice Council

The iGenerate Council at Memorial Hermann Sugar Land is an active force for change that improves productivity and reduced costs and impacts the patient, facility and employee partner. The council focuses on Evidence-Based Practice program around the campus and works to challenge all disciplines to evaluate their current practice for potential improvements: Employees are recognized with awards for outstanding ideas.

Our most recent winner in 2024 was Hoorunnisa Patoli whose idea was to utilize rechargeable batteries instead of disposable batteries for the portable telemetry monitors to provide cost savings to the hospital. Currently her idea is being vetted within our iGenerate Council.



2025 Dr. Michael Shabot Quality & Safety Award -
4 West DVT/PE Prevention with SCDs

Empirical Outcomes

By utilizing empirical outcomes, nurses can advance their practice, achieve positive patient and nursing satisfaction and improve nursing-sensitive quality indicators to ultimately improve patient health.

Memorial Hermann Sugar Land benchmarks nurse-sensitive quality indicators against other Magnet® facilities utilizing the National Database of Nursing Quality Indicators (NDNQI). The measures tracked include falls with injury, catheter-associated urinary tract infection (CAUTI), central-line-associated blood stream infection (CLABSI) and hospital-acquired pressure injuries (HAPI). Our goal as a facility is to lead the nation in quality indicators and exceed the mean of other comparable Magnet®-designated facilities, utilizing empirical outcomes to advance nursing practice and improve patient outcomes.

Preventing CLABSI and CAUTI

With a focus on high reliability and zero harm, Memorial Hermann Sugar Land has seen a significant reduction in our CLABSI. Focused unit-based council efforts and attention to quality details has significantly reduced harm for patients. Our nursing team led by our Nurse Performance Excellence (NPE) Council, has implemented key strategies for reduction and sustainment. The most notable prevention strategy is the peer-to-peer accountability handoff process. This process requires “eyes on the line” by two nurse providers to ensure the dressing and line are intact. The data is reflective of the great work being performed.



Evidence-Based Practice and Research Council

Preventing Patient Falls

At Memorial Hermann Sugar Land, we have re-imagined our initiatives to prevent patient falls, including a commitment to use Key Words at Key Times (KWKT), “Foot in the Door,” “4 Ps” and No Pass Zone. The fall strategies also include a focus on consistency in the use of the Hester Davis Fall Tool, completion of the Post-Fall Huddle Form, bedside shift report to verify safety measures and a yellow “Keep Door Open at All Times” sign on every high-risk patient’s door. These measures have been important steps, and evidence has shown significant reduction in patient falls. Memorial Hermann Sugar Land nursing teams are engaged in promoting patient safety and prevention of harm through fall-reduction efforts.

We received the Dr. Michael Shabot Quality and Safety Award for Women’s Services in 2025 for their commitment to high-reliability, safety and excellence in patient care.

This award is a testament to the team’s dedication, expertise and compassion in ensuring the highest standards of safety for our patients, families and colleagues. By embracing high-reliability principles preoccupation with failure, sensitivity to operations and deference to expertise they have fostered a culture where safety is a top priority, and every patient feels valued and supported.

This recognition is especially meaningful following the outstanding results of our recent ACOG Survey for our State-Designated Maternal Levels of Care. Under the leadership of Dr. Leslie Rafanan and Amy Dillon, our Women’s Services team has made significant strides in Quality Assurance and Performance Improvement (QAPI), earning zero potential deficiencies—a distinction achieved by only five hospitals since 2019. Their hard work and dedication was further recognized by Dr. Eugene Toy, Medical Director of Texas LoMC Verification, who praised the team’s QAPI program as the best they have ever seen.



Dr. Michael Shabot Quality & Safety Award, Women’s Services

Excellence in Nursing

Nursing awards and recognition are a significant part of professional development. As our nurses continuously strive to excel in their profession, we acknowledge and celebrate their many achievements along the way.

DAISY Award® for Extraordinary Nurses



The DAISY (Diseases Attacking the Immune System) Award is an international recognition program that honors and celebrates the skillful, compassionate care nurses provide every day. The DAISY Foundation was established by the family of J. Patrick Barnes after he died from complications of the autoimmune disease idiopathic thrombocytopenia purpura (ITP) in 1999. When he died, his family felt compelled to say “Thank you” to nurses in a very public way for the amazing care they experienced.

Every other month, DAISY Award winners are celebrated among their peers and presented a DAISY statue, badge pin, certificate and fresh cinnamon rolls. The award represents the significant contribution nurses make to the lives of patients, families and community members.

Our Hospital 2024-2025 Honorees:

2024 Honorees: Naomi Gazal, BSN, RN; Smitha John, BSN, RN; Alvi Simon Joy, BSN, RN; Jeanine LeBleu, MSN, RN; Brenna Brewer, BSN, RN, CCRN; Aileen Alegario, BSN, RN, CVRN-BC; Judd Prioux, BSN, RN, CCRN; Marivic Ignacio, BSN, RN

2025 Honorees: Pretty Alika, BSN, RN, CVRN-BC; Karyna Salinas, BSN, RN; Frances Canlas BSN, RN; Alysa Rios, BSN, RN, C-EFM

Memorial Hermann Sugar Land also awards the annual DAISY Team and DAISY Nurse Leader Awards during National Nurses Week in May.

DAISY Team Award



The DAISY Team Award honors effective collaboration by two or more people, led by a direct-care nurse, who provide exceptional care or create a memorable experience by going above and beyond their traditional duty requirements.

The DAISY Team Award recognizes that while an idea to achieve better patient and family outcomes may start with one individual, it often takes an entire team to implement successfully. The DAISY Team Award is designed to honor collaboration by two or more people, led by a nurse, who identify and meet patient and/or patient family needs by going above and beyond the traditional role of nursing. Memorial Hermann Sugar Land’s DAISY Team award winners for 2024 and 2025 were NICU (3W) and Case Management.



Our 2024 and 2025 winners were Danny Alvarez, BSN, RN (5E) and Brittany Dryman, BSN, RN, TCRN (ED)

DAISY Nurse Leader Award



Executive leaders, middle managers, educators and preceptors who supervise outstanding direct patient care nurses fully support recognition for their direct care staff, and understand the value of celebrating the impact staff have on the patient experience.



2025 Honoree, Pam Bourassa, Director of Med-Surg (4E & 5E).

According to Pam's nominator:

"Pam is always on top of her game from budget, productivity, critical thinking, policies, guidelines, and processes. Patient quality and safety is always her priority. She is the voice of reason for people around her, especially her staff. Pam is a wealth of knowledge and has been dedicated to Memorial Hermann for over 20 years. She cares about others, especially their well-being and their community on a larger scale. She encourages staff to better themselves by promoting continuous career growth and development. She is very proactive in supporting unit needs and concerns. She provides staff an open-door policy which allows her to be approachable. Staff trusts that she will follow up on concerns and will take care of things in a timely manner. She is proactive in the needs of staff and patients and

is innovative in creating better opportunities and outcomes. As a leader, she role models what they expect and will help the unit when in need. She can be seen helping care for patients in their rooms with activities of daily living, walking them in the hallway, taking them to the restroom and any other activity they can do to support the staff and patient care. She is not only a compassionate leader but also a fierce leader who always advocates for their staff."

Salute to Nurses

Every year, the Houston Chronicle celebrates National Nurses Week (May 6 - 12) by recognizing nurses in the Greater Houston community with the Salute to Nurses award. Nominated by their peers and patients, then selected by a panel of nurse educators and leaders, the honorees are recognized for their compassion in serving patients in our community and outstanding contributions to the field of nursing. A list of the Top 200 Nurses is compiled, followed by the official selection and naming of the Top 15 Nurses.

2025 Salute to Nurses Honorees:

Amanda Bagley, BSN, RN, C-EFM

Jeremy Daza, BSN, RN

Amy Dillon, BSN, RN, RNC-OB

Juliana Farley, MSN, RN, RNC-OB, C-EFM, C-OBE

Johnetta Lopez, ADN, RN

Amor Palada, BSN, RN, CCRN

TNA District 9 Outstanding Nurses

District 9 of the Texas Nurses Association (TNA) hosts an Annual Nursing Celebration featuring its Outstanding Nurse Awards. These awards recognize registered nurses who have made an outstanding contribution to the profession—staff nurses, educators, managers, practitioners, community nurses and school nurses. District 9 covers Brazoria, Chambers, Fort Bend, Galveston, Harris, Liberty, Montgomery, San Jacinto, Trinity, Walker and Waller Counties. Anyone may nominate a registered nurse; however, self-nominations are not eligible.

2024 TNA District 9 Honoree:

Lemone Brady MBA, MSN, RN, CVRN-BC

Good Samaritan Foundation

Through the Excellence in Nursing Awards, the Good Samaritan Foundation encourages others to celebrate and recognize individual nurses who excel in their chosen fields. Nurses are nominated by their peers for their passion, leadership, mentorship and service to our Texas communities.

“The Purpose of the Good Samaritan Foundation Excellence in Nursing Awards is to recognize those nurses who are leaders at the bedside offering extraordinary and compassionate care and service. While degrees, certifications and research exhibit great dedication on the candidate’s part for developing professionally, the foundation’s priority of focus is on the nominees’ stories of the work they do every day servicing patients, families, employees and students.”

Good Samaritan Honorees Memorial Hermann Sugar Land Hospital

2024 Honorees:

Bronze Small Hospital: *Maria Roxanne Agduma, BSN, RN, MedSurg-BC*

Bronze Small Hospital: *Ngozichukwu Ajuka, BSN, RN*

Bronze Small Hospital: *Daniel Alvarez, BSN, RN*

Bronze Small Hospital: *Lemone Brady, MBA, MSN, RN, CVRN-BC*

2025 Honorees:

Bronze Small Hospital: *Lilian Okolie, BSN, RN*

Bronze Small Hospital: *Amor Palada, BSN, RN, CCRN*

Bronze Small Hospital: *Ashley Valdez, BSN, RN, CCRN*



Good Samaritan Foundation Excellence in Nursing Award Honorees

Community Outreach

In addition to the nursing care provided within the organization, our nurses advance and personalize care throughout the community we serve.

Community Impact and Involvement

Our nurses are involved in a multitude of activities that support organizational health care initiatives for the organization, while also serving as ambassadors to promote the well-being of those we serve and benefit the entire community.

Some of the “Beyond Five” initiatives where Memorial Hermann Sugar Land nurses volunteer their time:

- BAPS Charities Walk
- Big Splashy Day
- Career Fairs at Local Schools
- Central Fort Bend One Table Community Dinner
- Diabetes Education and Outreach Events
- East Fort Bend Human Needs Ministry OutRun Hunger 5K
- Fort Bend Children’s Discovery Center Spring Break Week
- Fort Bend YMCA Senior Open House
- Fort Bend YMCA Trunk or Treat
- Hands on Health Care Event

- HCU “Celebrating Nursing” Event
- LCISD Back to School Block Party
- March of Dimes March for Babies
- Pichon Health Fair
- Running with a Heart 5K
- Step Out Walk to Stop Diabetes
- Stroke Education and Outreach Events
- Sugar Land Arts Fest
- Sugar Land Town Square Movie Night
- Sugar Plum Market

Community Service Corps

The Memorial Hermann Community Service Corps (CSC) connects our workforce with volunteer events supporting community organizations that are aligned with our vision to create healthier communities, now and for generations to come. The CSC offers opportunities for employees to volunteer with community partners that share our passion for advancing health equity by increasing access to high-quality health care, reducing food insecurity, creating employment opportunities and much more.



Sugar Land Town Square Movie Night

In January 2023 Memorial Hermann Health System began the first steps to transition and transform the System's electronic health record platform. On October 5, 2024, we completed extensive training, with 2,908 users trained, and went live with Epic. Memorial Hermann Sugar Land was the first in the system to remove Pyxis from critical override. That day, we had our first Epic STEMI at 9:00 a.m., our first Epic-documented baby born at 9:17 a.m., and our first Code Stroke in the Emergency Center at 2:39 p.m.



On January 31, 2025, Memorial Hermann Sugar Land broke ground on the new North Tower to begin our expansion project to provide more services and inpatient beds to our community. With this expansion comes more Operating Room suites, Emergency Center treatment spaces and inpatient beds. The North Tower is expected to be completed in early 2027.





MEMORIAL[®]
HERMANN
Sugar Land

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