Beyond the Basics

The Memorial Hermann Community Resource Centers (CRCs), located near several Memorial Hermann hospitals, help improve overall health through assistance with health and social service connections, applications and education. Our team helps with medical insurance applications and community clinic linkages. We help with access to food through SNAP applications, referrals to community pantries and provision of emergency onsite pantries. We help with social service connections, supporting housing, utility, legal, financial, behavioral health and other related needs.

Providing welcoming spaces for patients and community members, our community health workers brainstorm ideas with clients to help them meet their needs and eliminate barriers which often can lead to ever-evolving services and connections. We are here to help individuals and families improve their overall health, well-being and quality of life.

The CRCs’ goal is to reduce the impact of social determinants of health (SDoH) barriers for individuals, families and the community by bridging health care with social services in a one-stop location.

Services provided at the CRCs include:

**Eligibility Services**
- Assistance completing Texas Benefits applications to include SNAP, Medicaid, CHIP, CHIP Perinatal, TANF and Medicare Savings Plans
- Assistance completing Harris Health Financial Assistance application (Gold Card)

**Linkage to Primary Health Services**
- Referrals and assistance linking to primary and specialty care providers
- Community clinic staff are onsite to assist with eligibility and scheduling of appointments

**Health Literacy**
- Education on various health, wellness and social service topics
- Disease self-management workshops

**Food Resources**
- Onsite food pantry
- Referrals to community pantries
- Assistance with completing SNAP applications

**Clinical Pharmacy**
- Medication assistance referrals
- Medication management
- Chronic disease education

**Social Service Resources/Referrals**
- Basic needs
- Behavioral health
- Employment/vocational training
- Financial assistance
- Financial literacy
- Legal services
- Transportation

**Locations**

**Community Resource Center at Memorial Hermann Southwest Hospital**
Medical Plaza 1 Professional Building
777 Southwest Freeway, Suite 110
Houston, TX 77074
713.456.6814
MHResourceCenter@memorialhermann.org

**Community Resource Center at Memorial Hermann Greater Heights Hospital**
Medical Plaza 2 Professional Building
1740 West 27th Street, Suite 331
Houston, TX 77008
713.314.8100
MHResourceCenterGH@memorialhermann.org

**Community Resource Center at Memorial Hermann Northeast Hospital**
18838 S. Memorial Drive, Suite 104
Humble, TX 77338
713.814.2470
MHResourceCenterNE@memorialhermann.org

*Future Community Resource Center coming to the Memorial Hermann Southeast Hospital Campus!*