Beyond the Basics

The Memorial Hermann Community Resource Centers (CRCs), located near several Memorial Hermann hospitals, help improve overall health through assistance with health and social service connections, applications and education. Our team helps with medical insurance applications and community clinic linkages. We help with access to food through SNAP applications, referrals to community pantries and provision of emergency onsite pantries. We help with social service connections, supporting housing, utility, legal, financial, behavioral health and other related needs.



Providing welcoming spaces for patients and community members, our community health workers brainstorm ideas with clients to help them meet

their needs and eliminate barriers which often can lead to ever-evolving services and connections. We are here to help individuals and families improve their overall health, well-being and quality of life.

The CRCs' goal is to reduce the impact of social determinants of health (SDoH) barriers for individuals, families and the community by bridging health care with social services in a one-stop location.

Services provided at the CRCs include:

Eligibility Services

- Assistance completing Texas Benefits applications to include SNAP, Medicaid, CHIP, CHIP Perinatal, TANF and Medicare Savings Plans
- Assistance completing Harris Health Financial Assistance application (Gold Card)

Linkage to Primary Health Services

- Referrals and assistance linking to primary and specialty care providers
- Community clinic staff are onsite to assist with eligibility and scheduling of appointments

Health Literacy

- Education on various health, wellness and social service topics
- Disease self-management workshops

Food Resources

- Onsite food pantry
- · Referrals to community pantries
- Assistance with completing SNAP applications

Clinical Pharmacy

- Medication assistance referrals
- Medication management
- · Chronic disease education

Social Service Resources/Referrals

- Basic needs
- Behavioral health
- Employment/vocational training
- Financial assistance
- Financial literacy
- Legal services
- Transportation

Locations

Community Resource Center at Memorial Hermann Southwest Hospital Medical Plaza 1 Professional Building 777 Southwest Freeway, Suite 110 Houston, TX 77074 713.456.6814 MHResourceCenter@memorialhermann.org **Community Resource Center at Memorial Hermann Greater Heights Hospital** Medical Plaza 2 Professional Building 1740 West 27th Street, Suite 331 Houston, TX 77008 713.314.8100 MHResourceCenterGH@memorialhermann.org Community Resource Center at Memorial Hermann Northeast Hospital 18838 S. Memorial Drive, Suite 104 Humble, TX 77338 713.814.2470 MHResourceCenterNE@memorialhermann.org

Future Community Resource Center coming to the Memorial Hermann Southeast Hospital Campus!



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