

DEAR FRIENDS,



s spring arrives, we're excited to come together in person once again for the 2022 Circle of Life Gala, so aptly themed "Here Comes the Sun." This year's event honors Elizabeth and Will Galtney and Melinda

and Mike Perrin, who have magnificently supported Memorial Hermann Health System for decades.

Advance kudos to Gala chairs Rosanna and Myron Blalock and Melissa and Doug Schnitzer for the very special evening, and record-breaking event, they have orchestrated.

In this edition of Vision, we also share two courageous comeback stories. One involves a mom brought back to life after a harrowing experience with COVID-19. The other tells of a Katy-area teenager's miraculous recovery from a horrific car accident.

As we celebrate new and recovered lives, we also celebrate a life well lived, that of our dear friend Larry Johnson this past January. Larry's spirit will live on as Memorial Hermann Health System grows, thanks to his and Suzie's leadership and generosity with us over the last two decades.

Looking forward with hope and gratitude, I see inspiration all around,

Anne E. Neeson

Executive Vice President & CEO Memorial Hermann Foundation





ill Galtney turned an early work opportunity into a lifelong labor of love. Elizabeth brings an artistic touch to her commitment to giving back.

Roots in Mississippi

Will was born in Mississippi and likes to say his move to Houston after graduating from the University of Mississippi was for health reasons.

"I was starving to death," he jokes.

While working for a major insurance brokerage firm, he wrote the account for what was then Hermann Hospital.

"My involvement with Memorial Hermann started back in 1980," Will says. "For the next 21 years, I was their insurance broker."

That experience catapulted him into the healthcare sector of the insurance business. He started his own firm in 1982, which grew to be one of the largest specialty brokerage agencies in the U.S. When he eventually sold it, Will got more involved with Memorial Hermann and the Memorial Hermann Foundation, serving on both boards and chairing the finance committee and the system's health plan. His involvement spans more than four decades.

An artist's touch with philanthropy

Elizabeth was born in Austin and grew up in Houston. She returned to the Bayou City after graduating from The University of Texas.

"Pretty short story," she says.

Pretty fortunate story for Houston. The UT grad with a BFA in painting has been a gallerist, an art consultant and the founder of a children's art school. She is an avid supporter of the city's museums and galleries, and of local artists, as evidenced by the artwork in the couple's home.

Uniting forces

The two met at a wedding.

"She was friends with the bride. I was friends with the groom," Will says. "She sat on the groom's side, so it worked out."

Elizabeth and Will married in 2013. Both point to communication as the most important part of marriage.

"Along with keeping God central and getting our egos out of the way," Elizabeth adds. Between them, the Galtneys have two daughters, five sons and two grandchildren.

"I'm fortunate to have two of my children in business with me now," Will says proudly.

My involvement with Memorial Hermann started back in 1980. For the next 21 years, I was their insurance broker.

Will Galtney

Achievements and miracles

Will considers helping take Memorial Hermann from a hospital system to a healthcare system among his greatest achievements. He talks about how Memorial Hermann has expanded its services beyond the hospital walls, opening imaging and emergency care sites across Greater Houston. He's also proud of the system's ability to attract strong leaders and its 20-year "journey of quality."

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"I've seen some real miracles happen that have been really heartwarming," Will says. "Go down to the medical center and you're just blown away by what the physicians are doing there."

Elizabeth and Will's tremendous wisdom, experience and "can-do" attitude have been critical to Memorial Hermann's success.

Bill Easter, Chair, Memorial Hermann Health System Board of Directors

On being honored at the Gala

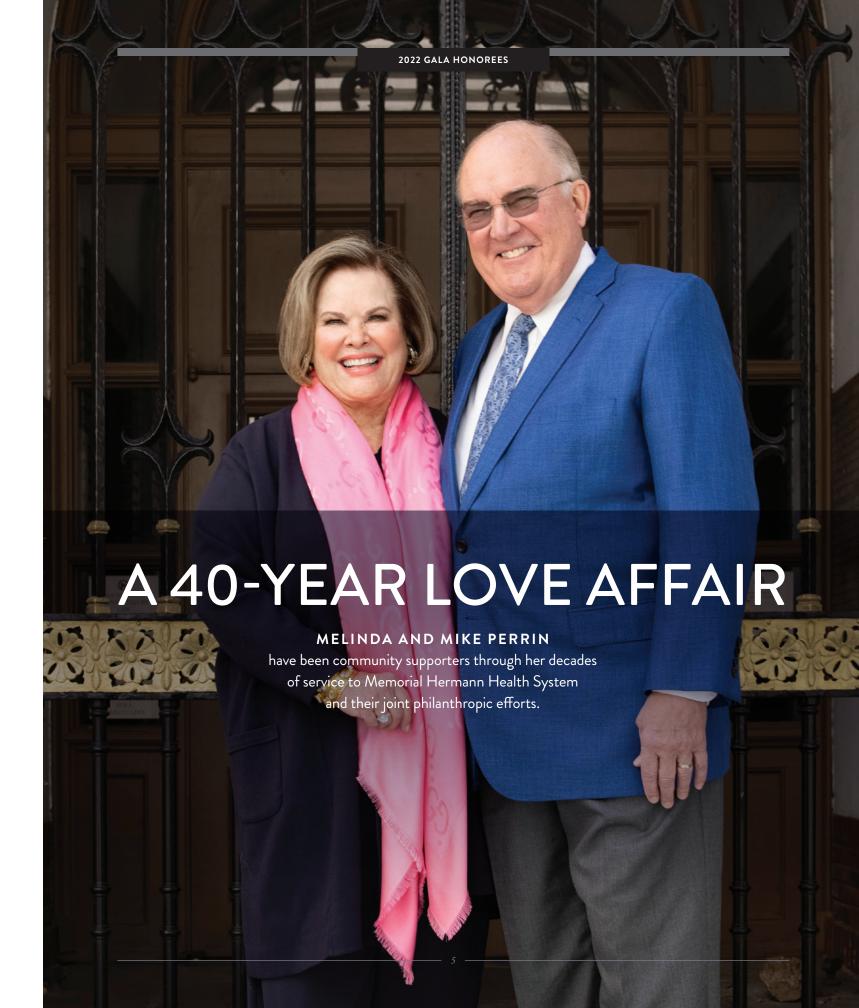
"I'm honored to be recognized this year with Elizabeth," Will says. "I'm glad we're able to share this occasion together."

"I'm overwhelmed," Elizabeth adds. "Honestly, I feel like a bit of an imposter. I'm lucky to have been involved with Memorial Hermann for 12 years, but this is really about Will's involvement and devotion."

About Hotty Toddy

According to Will, Ole Miss has an expression—Hotty Toddy—that's a rallying cry for the love students have for the school.

"I think we need the same type of expression for Memorial Hermann," he says, "because so many of us have such a passion for the system and the work that we're doing."



2022 GALA HONOREES 2022 GALA HONOREES

ouples like Melinda and Mike Perrin stand out for their long, happy marriage, their distinguished civic mindedness and the interesting career choices they've made.

Bold decisions, without hesitation

When Melinda agreed to join the then-Hermann Hospital board back in 1984, the importance of diversity was a rather new idea. She and her friends John Chase and Leonel Castillo proudly became the first female, African American and Hispanic members of a Texas Medical Center board. Melinda has served that board for nearly 40 years.

"I've taken that early experience to heart," Melinda says. "I'm always grateful to have different perspectives around the table."

Mike, a prominent Houston attorney for 50 years, took 3 years off in 2015 to become the athletic director at The University of Texas. He was a star football player for the Longhorns during college.

"I'd never gotten a call like that," says Mike, *"I told Melinda, 'Let's do it."* And off they went to Austin.

How this well-matched couple came to be

UT had already played an important role in the couple's lives. They met on a blind date in 1966. Melinda and her family were celebrating her father's being named secretary of state by then-Governor John Connally. Mike was there for football spring training.



I'm always grateful to have different perspectives around the table.

Melinda Perrin

"We met on March 12," Mike recalls easily. "Melinda had a few other suitors at the time. It took me about a year to run them off, but I did."

The couple credits common family values for their successful marriage. They have three children, each pursing interesting careers of their own. Elizabeth is a writer and teacher; Carter, a former competitive sailor, is now a commerical real estate developer; and Hunter is a musician. They also have seven grandchildren.

Making history at Memorial Hermann

As board chair during the Memorial Hermann merger in 1997, Melinda has helped shape new policies, innovations

and partnerships that have transformed the original Hermann and Memorial hospitals into one extraordinary health system.

While the merger may stand out as her most challenging undertaking, she is also proud of her initiatives to minimize medical errors. Today, Memorial Hermann is an industry quality leader. Still, for Melinda, the work is never done.

"My favorite work may be happening today as we're drilling down to the root causes for some individuals' struggles to find health care information and access," she says. "Our hospitals can't fix all our community's problems, but our innovative partnerships can make it healthier and safer."

Melinda and Mike's devoted service and institutional knowledge have helped us navigate through tremendous growth and change over the years.

David L. Callender, MD, President & CEO, Memorial Hermann Health System

Melinda stepped down from the Memorial Hermann board on January 1, and we are thrilled to have her back as a member of the Memorial Hermann Foundation Board she once chaired.



The role of philanthropy

Melinda and Mike acknowledge the vital importance of philanthropy in Houston, and for them it's more than just writing a check. They love to support institutions with a track record for making a real difference in people's lives. In the health care arena, that means offering skilled care for complex medical issues while also focusing on making holistic and preventive care more accessible.

"Memorial Hermann has inspired us over the years by being so patient-centered," Melinda says. "And we've witnessed too many miracles here to count."

"It is the quintessential health system for a growing metropolis like Houston," says Mike. "To know you've been a part of an institution that has changed somebody's life, it touches you. It really does."

"For me," Melinda adds, "Memorial Hermann is a 40-year love affair."



From the very beginning, Memorial Hermann Health System has made a concerted effort to encourage and provide COVID-19 vaccination for all those eligible to receive it. This aligns with the system's vision to create healthier communities, now and for generations to come. The vaccines are safe and lifesaving. Continuing progress takes us all one step closer to seeing an end to this devastating and now mostly preventable disease.

Here's a look at the numbers as of March 31, 2022.

dedicated vaccine clinics

Memorial Hermann physician offices administering vaccines

28 days of mass vaccination events

during mass vaccination

community-based

36,578 vaccines administered during community-based vaccine clinics

44

days of

vaccine clinics

30

days of onsite employer vaccination clinics

vaccines administered during onsite employer vaccination clinics





In April 2021, Michelle Tate was unpacking moving boxes at her new home in Houston when she started feeling unwell and experiencing shortness of breath. Her 7-year-old daughter found her unconscious, and the next thing Michelle knew, she was being rushed in an ambulance to Memorial Hermann The Woodlands Medical Center, where she tested positive for COVID-19.

Michelle was an active and healthy 40-year-old mom, wife and Zumba instructor at the time. Her husband had received his COVID-19 vaccination, but Michelle wasn't quite sure about the vaccine yet.

Three months in the ICU

The medical team and Michelle embarked on a 3-monthlong journey to save her life. She was admitted to Memorial Hermann The Woodlands Medical Center on April 24 and upgraded to their intensive care unit just 8 days later.

Advancing to such a critically ill condition so quickly, Michelle was already on mechanical ventilation when she moved to the ICU, and she needed a medical intervention to keep her alive. Even with a ventilator and heavy sedation, Michelle's oxygen levels continued to drop. Daniel R. Kievlan, MD, co-medical director of the ICU, and his medical team placed her on extracorporeal membrane oxygenation (ECMO) life support.

An ECMO machine pumps four liters of blood a minute outside of the body into a heart-lung machine that sends oxygen-filled blood back into the body and decreases carbon dioxide levels. This allows the blood to "bypass" the heart and lungs, giving the organs a chance to rest and heal.

From life support to walking



After Michelle showed signs of consistent improvement, the team began weaning her from ECMO. Eventually, she was able to support her own heart and lungs on ventilation. Now it was time to get Michelle moving, some-

thing this medical team had never done before for an ECMO patient.

Occupational therapist Lean Pfitzer and her team began by working with Michelle to strengthen her arms so she could fix her hair and feed herself. As she became stronger, the team helped Michelle sit on the edge of the bed and hold herself up. Then came the major milestone of Michelle standing on her own.

"That was not a small undertaking," said Dr. Kievlan. "We reached out to our colleagues in the Medical Center and had to quickly assemble our team and our protocols for doing this. We had 10 or 12 people in the room just to get her up to standing."

Step by step, Michelle was then ready to walk with a large team by her side. A team of physical therapists helped Michelle learn how to walk again by picking up her feet for her, one by one. In late summer, Michelle was walking on her own with an oxygen tank and able to spend quality time with her daughter and husband.



"Our daughter has two blankets in her room that two of the ICU nurses made for her when I was intubated," said Michelle, with tears in her eyes. "She still sleeps with them, so I just want to thank the nurses for making my baby a

blanket and getting her through this summer."

When I saw Michelle come through the atrium, that just made me feel so overjoyed!

Paula Hayes, Supervisor, Respiratory Therapy

Homeward bound, finally



Feeling stronger and ready, Michelle had one more thing she wanted to accomplish before leaving Memorial Hermann—getting her COVID-19 vaccination. "I was vaccinated, y'all, hey!" said Michelle. "This sticker means a lot,

but it means even more coming from Memorial Hermann."

On August 19, Michelle walked through the Memorial Hermann The Woodlands atrium with her husband, daughter and the entire medical team of affiliated ICU doctors, nurses, surgeons and therapists cheering her on her incredible journey to health.

"You kind of build a bond with the staff, and even though the shifts and the schedules and the people change and rotate, the kindness didn't," said Michelle. "They were very kind."

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LIFE'S WAKE-UP CALLS

knock at the door, late on a Saturday night. Two police officers on the porch, their hats in their hands. Any mother knows, this is not a good sign. Carrie Mills remembers the moment she learned of her 17-year-old son Sam's terrible accident as if it were yesterday. It was the night after Christmas in 2020.

On the way home from his job at Chick-fil-A, Sam lost control of his car. The vehicle flipped, and he was ejected, landing 50 feet away and suffering traumatic brain injuries and a facial fracture.

"The police officers told my husband and me that Memorial Hermann Life Flight® was on its way to the hospital with Sam, and things didn't look good," Carrie remembers. "I fainted."

A desperate race for time

Rick Mills quickly gathered his family and headed from their home in Katy, Texas, to Memorial Hermann Hospital-Texas Medical Center, hoping to get there before it was too late. When they arrived, Sam was completely unresponsive, scoring a 3 on the Glasgow Coma Scale, the lowest score possible. To make matters worse, COVID-19 restrictions meant visitations had to be limited, but the hospital allowed Carrie and Sam's twin brother, Ryan, to see him.

With the family's consent, a neurologist performed a procedure on his brain to try to save his life. It worked.

Sam still struggles to put the pieces of that fateful night together. He remembers waking up in a hospital room, not quite sure who or where he might be. It had been twoand-a-half weeks since the accident.

"It was like being born again," says Sam, "I didn't understand what was happening. I couldn't walk. I couldn't talk. It was scary."

The road to recovery begins

Miraculously, Sam had suffered no other injuries. Once he was awake and regaining his strength, he was transferred to TIRR Memorial Hermann to begin his rehabilitation, working to regain his core strength, balance, agility, vision and speech.

In three months of intense therapy, Sam accomplished all his goals. His hopes of playing football in college may have been dashed—suffering another brain injury could be fatal—but he and his family are eternally grateful for Sam's amazing progress back to normal life after such a horrific accident.

Despite his reputation in the Katy area as a star Tompkins High School athlete, even Sam himself was surprised by how quickly he recovered.

"I'm feeling better than ever," Sam says. "But it was a humbling experience."

He's studying psychology at Dallas Baptist University these days, "trying to understand humanity."



Memorial Hermann Foundation

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We know this because we see it every day.

Our donors, including our *Heroes in Health* society, express a generosity of spirit that is truly awe-inspiring. Thank you for your ongoing support of the dedicated professionals across our health system as they offer hope and health to our community.

We celebrate our Heroes in Health donors for their especially generous annual gifts.

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